**Stefan Miller**

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**Job Objective:**

To obtain a Baggage Handler position at “Delta Airlines,” where I can make use my experience in handling luggage of passengers, interacting with them in a professional manner, and performing paperwork and documentation.

**Summary of Skills:**

* Ability to lift, carry, load, unload, and transport baggage to and from the aircraft
* Physically capable to perform repetitive cargo lifting tasks
* Ability to work outdoor in any weather, and lift 70 pounds
* Ability to read and interpret documents such as safety rules, and operating, and maintenance instructions
* Effective interpersonal and verbal communication skills
* Flexible to work in rotational shifts, including weekends and holidays
* Good decision-making, critical thinking and problem-solving skills
* Adaptable to changing work conditions and ability to work diligently in engaging and dynamic work environment
* Possess empathetic abilities in dealing with passengers and their needs
* Basic mechanical knowledge to perform minor maintenance of conveyor system

**Work Experience:**

Baggage Handler

United Airlines Inc., Chicago, IL

January 2016 - Present

* Carrying, loading, and unloading baggage, and safely transporting them onto the right aircraft
* Transferring luggage as per flight lists from check-in areas to the departure areas
* Overseeing operation of the baggage handling conveyor system
* Operating cargo loaders, trucks, and loading luggage on the conveyor system
* Cleaning debris and clearing snow on the runways in winter
* Maintaining safe and clean working environment by complying with rules and regulations
* Clearing bag jams and responding to trouble calls regarding baggage handling system

Baggage Handler

Etihad Airways, Los Angeles, CA

March 2015 - December 2015

* Collected and loaded cargo, live animals, wheelchairs and child strollers onto the aircraft
* Assisted passengers with their luggage at the ticket counter, and placed luggage on conveyor belts
* Ensured and maintained an adequate supply of baggage tubs, and also transported over-sized luggage to appropriate conveyor belt or pick-up area
* Followed, observed, and reported any violation of safety rules to the supervisor
* Followed instructions from control room operators, technicians, and supervisors on maintenance needs
* Inspected ramp areas adjacent to gate and aircraft for debris and then removed or disposed of when found, also serviced aircraft water and lavatory systems

**Education:**

* High School Diploma
West Carroll High School, Savanna, IL
2013

**Reference:**

On request.